



2015/16 JLOS RECOGNITION AWARD RECIPIENTS

THE JLOS EXCELLENCE AND QUALITY AWARD

Uganda Registration Services Bureau (URSB)

URSB has excelled in streamlining business registration processes through an on-line business name application solution installed to facilitate online name search and business name reservations. Services such as name search, reservations and assessment of fees payable can now be processed in one day – an unprecedented achievement in Uganda. URSB's excellence in service delivery is pivotal to Uganda's improving ratings in global competitiveness and has significantly contributed to the doing business environment and improved the country's prospects as a viable investment destination.

THE JLOS INNOVATION AWARD

Judiciary

The Judiciary has been at the forefront of justice innovations over the years. The Judiciary recently launched the Audio-Visual Link project that makes it possible

for courts to receive evidence by audio video link from witnesses who cannot appear in court due to infancy, old age, distance and costs. This technology innovation is an effective and cost effective enabler of access to justice for the vulnerable – a signature outcome of the JLOS Third Strategic Investment Plan.

THE JLOS CUSTOMER SERVICE AWARD

Uganda Registration Service Bureau (URSB)

URSB's accomplishments in the area of customer service excellence exemplified by the recent establishment of a fully functioning call center and vibrant social media platforms, distinguish URSB's commitment to excellent customer service pivotal to Access to Justice. URSB continues to creatively engage with its clientele through people-oriented services that have transformed the Bureau into a key player and benchmark in efficient and effective service delivery.

Uganda Prisons Service

Uganda Prisons' customer care approach evident in prison facilities across the country has positively changed the image of the Prisons service.

THE JLOS HUMAN RIGHTS DEFENDER AWARD

MR. Anatoli Muleterwa

Mr. Anatoli Muletwerwa is champion of human rights awareness in the Uganda Police through sensitization of the public using various media platforms. His pro-people approach has earned him the nickname "omulwani w'dembe ryabantu (high rights defender)" from a popular radio talkshow "Police nomuntu wabuligyo"

ASP Muleterwa is a member of the Paralegal Services and head of community policing, Kampala Metropolitan Police (KMP).

THE JLOS MILESTONE ACHIEVEMENT AWARD

National Identification and Registration Authority (NIRA)

For the unprecedented and successful implementation of the National Identification Project.

THE JLOS PUBLIC AFFAIRS AND MEDIA RELATIONS AWARD

Judiciary

The Judiciary has over the last financial year carried out extensive public sensitization campaigns across the country through barazas, radio talkshows and open days on issues of plea-bargaining, Small claims procedures and other access to Justice issues. The Judiciary has during these sensitization campaigns partnered with other JLOS institutions as a demonstration of the sector-wide approach to access to justice. Efforts of the Judiciary to reach out to the public are yielding fruits in positively changing negative perceptions about the Judiciary in the public domain.

THE JLOS MEDIA REPORTING AWARD

MR. Anthony Wesaka

Anthony Wesaka is a journalist with the Daily Monitor who specializes in reporting on justice, law and order issues. Mr. Wesaka has for the last eight years consistently and objectively covered groundbreaking news and feature stories in many JLOS institutions.

THE JLOS PARTNERSHIP AND COLLABORATION AWARD

Legal Aid Service Provider's Network (LASPNET)

LASPNET has constructively and consistently engaged with the Sector on issues of access to justice especially regarding advocacy on the Legal Aid Policy.

THE JLOS LIFETIME ACHIEVEMENT AWARD

Lady Justice Leticia Kikonyogo

As a former Deputy Chief Justice and Head of the Court of Appeal, Lady Justice Leticia Kikonyogo served the country and the Judiciary diligently in a glittering career spanning decades.

Dr. S.P Kagoda

Having diligently and faithfully served in as permanent secretary in the Ministry of Internal Affairs, Dr. S.P Kagoda has tremendously contributed to growth of the Justice, Law and Order Sector for more than a decade as a member of the JLOS Steering Committee. He has also been part of the peace process for Northern Uganda and as permanent secretary he led the multi-sectoral team to successfully implement the National ID project – a an unprecedented groundbreaking achievement for Uganda.

Mr. Tommy Ochen (RIP)

As a former Director of Correctional Services, Uganda Prisons who was instrumental in the award winning Prisons Rehabilitation Programme that continues to transform the lives of many prisoners across the country. Mr. Ochen's selfless and dedicated service as a member of the JLOS Technical Committee was instrumental in shaping the policy and strategy of the Sector.

Though he is departed and no longer with us, the Justice, Law and Order celebrates his contribution and is proud to honor his honorable legacy.

Hon. Fredrick Ruhindi

Having served in the Sector in various capacities – State Attorney (1981-1992); Deputy Attorney General and Minister of State for Justice and Constitutional Affairs (2006-2015) and Attorney General (2015 – 2016), Hon. Fredrick Ruhindi was instrumental in shaping Uganda’s justice, law and order landscape both from a technical, professional and political perspective. For his contribution, leadership and inspiration during the formative early years of the Sector, Hon. Ruhindi’s legacy lives on – through the big strides made by the Country and the Sector in the rule of law and administration of justice during his 35 years of diligent, people oriented and dedicated service.

Prepared by the JLOS Secretariat in Partnership with the JLOS Recognition Awards Subcommittee | Email: awards@jlos.go.ug