



## CITATIONS: 2018 JLOS RECOGNITION AWARDS

### 1. The JLOS Excellence Award (2018)

Awarded to the **LEGAL AID PROJECT OF THE UGANDA LAW SOCIETY** for its highly successful legal aid service model that has delivered results in access to justice for the poor and vulnerable. Efforts of the legal aid project have greatly contributed to the Sector's access to justice initiatives.

Awarded to **CPL. NNALONGO ALICE NAKKANDI** from the Uganda Police Traffic Department. Cpl. Nakkandi's boundless energy, dedication, and resilience in the execution of her duties – specifically in traffic control and management in Bugolobi is highly appreciated and recognized.

### 2. The JLOS Customer Service Award (2017)

Awarded to the **UGANDA REGISTRATION SERVICES BUREAU** in recognition of its award-winning and nationally acclaimed customer relationship management program.

URSB's accomplishments in customer service excellence are exemplified by a fully functioning call centre and vibrant social media platforms which distinguish URSB's commitment to excellent customer service pivotal to Access to Justice. URSB continues to creatively engage with its clientele through people-oriented services that have transformed the Bureau into a key player and benchmark in efficient and effective service delivery.

### 3. The JLOS Innovation Award (2018)

Awarded to the **JLOS PUBLICITY COMMITTEE** for its innovative and creative approach to citizen engagement and outreach through the “ROAD TRIP” model. “Road trips” by the JLOS Publicity Committee have created an environment of feedback and engagement between duty bearers and the public across the country. This has contributed to improved service delivery and increased accountability.

### 4. The JLOS Human Rights Defender Award (2018)

Awarded to the **PARLIAMENTARY COMMITTEE ON HUMAN RIGHTS** in recognition of its role in championing the observance and promotion of human rights in the country.

**Commented [GC1]:** Edgar I am not in support of this award, I propose that we have a Human Rights Award instead which will awarded to institutions which excelled in Human Rights Promotion this will enhance the culture of rights promotion across sector institutions. However this is subject to further discussion and consensus.

### 5. The JLOS Public Affairs and Media Relations Award (2017)

Awarded to the **JUDICIARY** that continues to carry out extensive public sensitization campaigns across the country through barazas, radio talk shows and open days on issues of plea-bargaining, small claims procedures and other access to Justice issues. The Judiciary has during these sensitization campaigns partnered with other JLOS institutions as a demonstration of the sector-wide approach to access to justice. Efforts of the Judiciary to reach out to the public are yielding fruits in positively changing negative perceptions about the Judiciary and the Sector in the public domain.

### 6. The JLOS Milestone Achievement Award (2017)

Jointly awarded to the **DIRECTORATE OF CITIZENSHIP AND IMMIGRATION CONTROL** and the **UGANDA REGISTRATION SERVICES BUREAU** in recognition of their record-breaking reduction of lead times in the delivery of services – specifically in registration of a new business and issuance of passports respectively.

### 7. The JLOS Partnership and Collaboration Award (2018)

Awarded to the **AFRICAN PRISONS PROJECT** in recognition of its contribution to prisoner reform the Uganda Prisons Service and rehabilitation of former prisoners into

responsible citizens. The Justice, Law and Order Sector celebrates the African Prisons Project's strong partnership in prisoner reform.

#### 8. The JLOS DCC of the Year Award (2018)

Awarded to **KABALE DISTRICT CHAIN-LINK COMMITTEE** in recognition of its contribution to the effective coordination of sector programs in Kabale district. Kabale DCC has been effective in public engagement efforts through low-cost methods such as market outreach sessions and other engagement forums. This has strengthened implementation of sector activities in Kabale and has contributed to the positive JLOS brand image and public confidence in JLOS Services.

#### 9. The JLOS Long Service Award (2018)

Awarded to **Mr. AMOS NGOLOBE** in recognition of his long and steadfast service and contribution to the Justice, Law and Order Sector as Deputy Director of Public Prosecutions and a member of several JLOS management structures.

#### 10. The JLOS Distinguished Service Award (2018)

Awarded to Hon. Justice **Dr. YOROKAMU BAMWINE** in recognition of his outstanding and distinguished service to the Justice, Law, and Order Sector as Principal judge.

As a long-serving member of the JLOS Leadership Committee, Justice Bamwine has been at the forefront of sector reforms over the years specifically in the conceptualization and promotion of the award-winning plea-bargaining program and Alternative Dispute Resolution mechanisms (ADR).

We celebrate his incredible service and contribution to the Judiciary, to the Justice, Law, and Order Sector and to the Government of the Republic of Uganda.

For more information on the JLOS Recognition awards or inquiries, email:  
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